

OFFICE OF HUMAN RESOURCES

January, 2019

RE: VISION CLAIMS FOR OUT OF NETWORK PROVIDERS

No claim form needed. See below for instructions from the Heritage website:

When the examination is complete and you and/or your dependents have been fitted for any necessary glasses or contact lenses, you will pay the full charges for the exam and eyeglasses or contacts. You will need to request an itemized receipt containing the following information:

- Employee's name and mailing address
- BCBSM de-identified contract number
- Employer
- Patient's name, date of birth and relationship to the employee
- Service date
- Services and/or materials received
- Type of lenses received (i.e., single vision, bifocal, trifocal or contact lenses)

No claim form necessary, simply mail the itemized receipt to:

Heritage Vision Plans, Inc. Attn: Vision Claims Processing One Woodward Avenue, Suite 2020 Detroit, MI 48226